

MACHINES THAT PERFORM

REMAIN OPERATIONAL AT ALL TIMES WITH OUR SERVICE SOLUTIONS



Annual Health Check



Preventative Maintenance



Reactive Maintenance



Workshop



SERVICE OFFERING



Genie
A TEREX BRAND

SERVICE DEPLOYMENT

Our main objective is to minimise operational cost (risk) and increase uptime. To achieve this, we have developed a simple process to reduce the impact on our customers' 'core' business activities.

WE'VE GOT YOU COVERED



Annual Inspection and Operational Health Check

Ensuring minimal impact on your business, key stakeholders will undertake the necessary health, safety, and operational preparation to use your machines.



Preventative Maintenance

Machines that are covered under an agreement can be covered for minor repairs. This enables us to efficiently keep your machines available for rental and streamlines the supply chain and administration.



Reactive Maintenance

We are at your service offering breakdown and field support for your machines when required. Our Field Service Engineers are comprehensively trained to ensure that we have the right people, processes, and tools in the right place at the right time - for you.



Workshop

We also offer workshop services at our facility in Telford, where we can take care of your needs for major machine repairs



KEY

○ FSE LOCATION

★ FSE- WITH ENHANCED GENIE STOCK
FSE = Field Service Engineer

SERVICE OFFERING

Item	Annual Inspection Health Check	Preventative Maintenance	Reactive Maintenance
Health Check/Inspection	√	√	√
Full Functional Test*	√	√	√
Speed and Calibration Check*	√	√	√
Travel and Labour	√	√	√
Administration	√	√	√
Service History		√	√
Schedule Maintenance Parts		√	√
Oils, Grease and Lube		√	√
Examination In accordance with Local Directive		√	√
Oil Sampling		√	√
Component Failure Replacement Parts			√
Worn Replacement Parts			√
Remedial Repairs (Excluding Damage)			√

All parts are supplied in accordance with the OEM service and parts manuals.

Scheduled Maintenance is in accordance with OEM service manual. * Where adjustments are required, these will be made.

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